Effective March 1, 2013, VSP is changing the option coverage codes and categories for specific lenses, and is also giving you the ability to deliver customized progressive lenses to your patients.

To accommodate the changes that VSP is making, Eyefinity is updating your AcuityLogic system in two phases:

1. As part of the Q3.2012.7 release, Eyefinity will update AcuityLogic so that you can start sending custom measurements on lab orders to VSP labs.
2. On the night of February 28, 2013, Eyefinity will update the option coverage codes and map them to the correct products in AcuityLogic so that the correct codes are sent to VSP.

This document explains the changes that Eyefinity is making to your AcuityLogic system during both phases. This document also explains how users of AcuityLogic On-Premises can mark eligible lenses as customizable.
VSP Options Reformulation 2013 for AcuityLogic

Progressive Lens Mapping

VSP is changing the categories for many progressive lenses on March 1, 2013. To accommodate these changes, Eyefinity will update the VSP code mappings for all of the affected progressive lenses on the night of February 28. You don’t have to make any updates to your system in order for these new mappings to take effect.

Near Variable Focus Lens Mapping

VSP is adding the following lenses to the Near Variable Focus (or computer lens) category on March 1, 2013:

- Essilor Computer Lens
- Zeiss Gradal RD

Since these lenses are changing categories, they will have different VSP option codes. To accommodate these changes, Eyefinity will update the VSP code mappings for the lenses that you carry on the night of February 28. You don’t have to make any updates to your system in order for these option codes to take effect.

The new mapping is as follows:

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>VSP Option Code 1</td>
<td>Lens base type (IL)</td>
</tr>
<tr>
<td>VSP Option Code 2</td>
<td>Lens material</td>
</tr>
</tbody>
</table>
Eyeglass Lens Edging Mapping

VSP is changing the names of two eyeglass lens edgings, as described in the table below:

<table>
<thead>
<tr>
<th>Previous Name</th>
<th>New Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Roll and Satin Edge Polish</td>
<td>Roll and Standard Finish</td>
</tr>
<tr>
<td>Satin Edge Polish</td>
<td>Standard Finish</td>
</tr>
</tbody>
</table>

Because the option codes for these edgings are also changing, you need to modify these edgings in your system to keep your product names consistent with VSP's product names.

If you use AcuityLogic Cloud, Eyefinity will update these edgings as part of the Q3.2012.7 release.

If you use AcuityLogic On-Premises, you will be able to update these edgings in AcuityLogic Admin as part of the Q3.2012.7 release.

To map the new eyeglass lens edging names

1. Open AcuityLogic Admin.
2. Click Product, select Eyeglass Lens, and select Edging.
3. Search for and find the Roll and Satin Edge Polish edging.
4. Click the hyperlink of the Item Number for the Roll and Satin Edge Polish edging.
5. Type Roll and Standard Finish in the Description and Item Name text boxes.
6. Click Save.
7. Click the Map Partners hyperlink for the Roll and Standard Finish edging.
8. Click the Edit hyperlink in the Eyefinity partner row.
9. Type the SP number (for example, SP02) in the **Code1** column, type **Roll and Standard Finish** in the **Code2** column, and click **Update**.

10. Click **Return**.
11. Search for and find the **Satin Edge Polish** edging.
12. Click the hyperlink of the **Item Number** for the Satin Edge Polish edging.
13. Type **Standard Finish** in the **Description** and **Item Name** text boxes.

14. Click **Save**.
15. Click the **Map Partners** hyperlink for the Standard Finish edging.
16. Click the **Edit** hyperlink in the Eyefinity partner row.
17. Type the SP number (for example, SP03) in the Code1 column, type Standard Finish in the Code2 column, and click Update.

18. Click Return.

**Eyeglass Lens Custom Measurements**

This section includes the following topics:
- Custom Measurements Overview, 5
- Marking Lenses as Customizable, 6
- Custom Measurements Product, 7
- Custom Measurement Option Coverage Code, 8
- Sending Custom Measurements, 8

**Custom Measurements Overview**

On March 1, 2013, VSP will add a custom measurements option code (CM) and will offer reimbursements for customized lens measurements for specific progressive eyeglass lenses. VSP labs will also accept custom measurements for specific single vision lenses, but VSP will not reimburse you for those measurements. To allow you to take and send custom measurements for eligible lenses, Eyefinity will add “Custom Measurements” as a product and will add the corresponding CM option code.

If you use AcuityLogic Cloud, Eyefinity will mark the appropriate lenses as customizable as part of the Q3.2012.7 release.

If you use AcuityLogic On-Premises, you will be able to mark eyeglass lenses as customizable in AcuityLogic Admin as part of the Q3.2012.7 release.
For all lenses that are marked as customizable in AcuityLogic Admin, you will be able to record a patient's frame wrap angle, vertex, and pantoscopic tilt angle measurements on lab orders in AcuityLogic POS.

**NOTES**

- If you add custom measurements to an eyeglass order, the measurements will print on the lab order and will be sent electronically to VSP labs through eClaim. Custom measurements will not be sent electronically to any other lab. If other labs you use can accommodate custom measurements, record the custom measurements in the Lab Instructions section on the lab order, or send the lab the printed lab order.
- VSP labs will only accept custom measurements for certain eligible lenses. If you include custom measurements on non-eligible lenses, your claims may be rejected.
- VSP will only reimburse you for eligible progressive lenses. VSP labs will accept custom measurements for specific single vision lenses, but VSP will not reimburse you for those measurements.
- For a full list of eligible lenses, visit VSPOnline at eyefinity.com to download the updated VSP Product Index.

**Marking Lenses as Customizable**

If you’re using AcuityLogic On-Premises, you can start marking lenses as customizable as soon as your AcuityLogic system is upgraded to Q3.2012.7. However, VSP will not reimburse you for custom measurements on lab orders that are sent before March 1, 2013, and will not reimburse you for custom measurements sent on any order for single vision lenses.

If you’re using AcuityLogic On-Premises, follow the instructions below to mark your lenses as customizable:

1. Open the spreadsheet VSP_Lenses_2013.xls, which is available at www.officemate.net/pdfs/AcuityLogic/VSP_Lenses_2013.xls. This spreadsheet lists all of the lenses covered by VSP.
2. Look at the **Custom** column, which marks if lenses can be customized:
   - **No**: These lenses are not customizable. Do not mark these lenses as customizable in AcuityLogic Admin.
   - **Optional**: These lenses can be customized. You can mark these lenses as customizable in AcuityLogic Admin.
   - **Required**: These lenses require custom measurements. You must mark these lenses as customizable in AcuityLogic Admin if they are in your product catalog.
3. Open AcuityLogic Admin.
4. Click **Product**, select **Eyeglass Lens**, and select **Eyeglass Lens**.
5. Determine which customizable lenses from the VSP_Lenses_2013.xls spreadsheet are in your AcuityLogic product catalog.

![Diagram of customizable lens options]

**NOTE**
Update only the eyeglass lenses that are already in AcuityLogic Admin—do not add all of the lenses from the spreadsheet to AcuityLogic.

6. Search for the lens you want to update.
7. Click the hyperlink of the **Item Number** for the eyeglass lens you want to update.
8. Select the **Customizable Lens** check box.

### Custom Measurements Product

The Miscellaneous Extra product “Custom Measurements” has been added to AcuityLogic Admin and is assigned a default price of $5 per eye (the total price will be $10). When you add custom measurements to an order in AcuityLogic POS, you can choose to add the Custom Measurements product to the order. The product displays as a Misc. Extra line item with a price of $10. You can adjust the price of the Custom Measurements item in the Product module in AcuityLogic Admin, or deactivate the item so that it does not show up as a line item at all.

On the night of February 28, 2013, Eyefinity will map the option coverage code “CM” to the Custom Measurement item so that the correct coverage code is sent to VSP.

![Eyefinity will add the Custom Measurements item.]

Eyefinity will add the Custom Measurements item.
Custom Measurement Option Coverage Code

The option coverage code “CM” has been added to your system and mapped to the appropriate CPT code. On the night of February 28, 2013, Eyefinity will map the CM code to the Custom Measurements Miscellaneous Extra product. The CM option code designates that custom measurements (frame wrap, pantoscopic tilt, and vertex distance) are included on orders.

Sending Custom Measurements

For all lenses that are marked as customizable in AcuityLogic Admin, you will be able to fill in a patient’s frame wrap angle, vertex, and pantoscopic tilt angle measurements on lab orders in AcuityLogic POS.

When you add custom measurements to an order in AcuityLogic POS, you can choose to add the Custom Measurements product to the order. The product displays as a Misc. Extra line item with a price of $10. Your administrator can modify the price of the Custom Measurements item in AcuityLogic Admin, or deactivate the item so that it does not show up as a line item at all.
For more information about how to configure an eyeglass lens as customizable and how to adjust the pricing for custom measurements, go to “Marking Lenses as Customizable” on page 6.

**NOTES**

- If you add custom measurements to an eyeglass order, the measurements will print on the lab order and will be sent electronically to VSP labs through eClaim. Custom measurements will *not* be sent electronically to any other lab. If other labs you use can accommodate custom measurements, record the custom measurements in the Lab Instructions section on the lab order, or send the lab the printed lab order.
- VSP labs will only accept custom measurements for certain eligible lenses. If you include custom measurements on non-eligible lenses, your claims may be rejected.
- VSP will only reimburse you for eligible progressive lenses. VSP labs will accept custom measurements for specific single vision lenses, but VSP will not reimburse you for those measurements.

**To add custom measurements to an eyeglass order**

1. Open AcuityLogic POS.
2. Create an eyeglass order.
3. On the Eyeglass Order tab, select a VSP lab from the **Lab** drop-down menu and click **Next**.

4. On the Lenses tab, record the lens and prescription information, and record the patient’s measurements in the **Customized Progressive Measurements** fields.

**NOTE**

The customized fields accommodate the following ranges:

- Frame Wrap: 0.0–30.0
- Pantoscopic Tilt: -5.0–25.0
- Vertex: 5.0–25
5. Click **Next**.

The Custom Measurements Confirmation dialog box appears.

6. Select Yes or No based on the following criteria:
   - If you’re creating a VSP order for an eligible progressive lens on or after March 1, 2013, click **Yes**. This will add the Misc. Extra product Custom Measurements to the order with its default fee. The CM option coverage code will be sent to VSP so that you will be reimbursed for the custom measurements.
   - If you’re creating a non-VSP order or a single vision lens order, or if you’re creating an order before March 1, 2013, click **No**. The Misc. Extra product Custom Measurements will not be added to the order, and the patient will not be charged a fee for the custom measurements. The CM option coverage code will not be added to the insurance claim.

After clicking Yes or No on the Custom Measurements Confirmation dialog box, the Frame tab opens.
7. Select a frame and click **Next**.
8. On the Extras tab, select any tints, edges, coatings, and miscellaneous items, if needed.

   If you clicked Yes in step 6, Custom Measurements is selected from the Misc. 1 drop-down menu.

9. Click **Next**.

10. On the Summary tab, record any additional information, if needed, and click **Complete Order to Pricing**.

    If you clicked Yes in step 6, a line item for Misc. Extras will display on the order for the custom measurements. Please keep the following in mind:
    
    - VSP will start reimbursing you for custom measurements for eligible progressive lenses on March 1, 2013.
    - VSP labs will accept custom measurements for specific single vision (SV) lenses, but VSP will not reimburse you for those measurements.
    - Your administrator can adjust the price for the Misc. Extra Custom Measurements item in AcuityLogic Admin, or deactivate the product so that it does not show up as a line item at all.

11. Add any necessary additional items and apply packaging options, pricing options, and insurance, as needed.
12. Click **Save**.

13. Invoice and process the order.

The lab order and custom measurements are sent to the VSP lab through eClaim. You can also view custom measurements on printed lab orders.